



CAPE COD SPORTS MEDICINE INC.

ORTHOPEDIC SURGEON

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Dear Patient:

You will be having a joint replacement at Falmouth Hospital under the care of Dr. O'Malley. We are pleased you have chosen Cape Cod Sports Medicine and Dr. O'Malley to perform your procedure and to care for you. Thank you.

As part of your total care; pre-operative, surgery, post-surgery & recovery, you most likely will require a short term rehab stay at a **S**killed **N**ursing **F**acility (**SNF**) or extended care at home with a Home Care Agency. A representative from one or more of the area SNF's may be contacting you. You may choose where you will go, if you should need a short-term stay. We encourage you to speak with the representative, to ask questions and to tour their facility.

Some good questions to ask:

- What Physician is available to supervise my care while at the SNF? Is there an Orthopedic Doctor who makes rounds at your facility?
- Is the facility JCAHO accredited? (Joint Commission on Accreditation of Healthcare Organizations) JCAHO is a national surveying company that is hired to survey health care organizations to measure quality of care. Because the State or Federal Government does not mandate JCAHO, it is *not* required of a facility. A facility that has JCAHO certification values excellent quality of care, especially if they receive a good score.
- What Insurance Companies have contracts with you? The number of insurance contracts a facility has often equates with a good reputation. Insurance Companies usually wants to do business with the best care facilities.
- Does the facility have a contract with any physician groups? Many Physicians have joined together to form Independent Physician Groups. As a whole, they have carefully reviewed and selected preferred providers of care for their group. Only 5 Skilled Nursing Facilities on the Cape are providers to a select group of Physicians.
- Are the caretakers, (namely the Certified Nurses Assistants) at your facility rehab trained? Have they completed any special courses or training?
- We wish you good luck in making your healthcare decisions. If we can be of any help, Please let us know. We care about you and your total Health Care Plans.

Sincerely,

Donald

O'Malley, M.D.